

## **Terms and Conditions of Entry to Armadale Fitness & Aquatic Centre**

Admission to this facility is on the basis of patron compliance with the AFAC Terms and Conditions of Entry and the City of Armadale Local Government Property Local Law. However please note –

### **Failure to comply with the following terms and conditions of entry may result in:**

- a) a patron being immediately banned for up to 7 days if, in the opinion of the Duty Manager or Authorised Person, the patron's conduct is in breach of these Terms and Conditions;
- b) the Duty Manager or Authorised Person reserves the right to seek the assistance of WA Police or the City's security provider to effect removal or denial of entry to AFAC; and
- c) the City reserves the right to impose a longer ban of up to 12 months if the seriousness of the breach warrants a longer ban.

By entering Armadale Fitness and Aquatic Centre (AFAC) you agree to be bound by the following conditions of entry:

### **Patron Conduct and Respect**

- Respect the rights of AFAC Staff and other AFAC Members & Patrons at all times whilst you are in AFAC.
- You and/or any children under your care must obey all safety signage, including but not limited to, the swimming pool and gym rules, located at the entrance of each facility, warnings, rules and safety instructions.
- You must follow the reasonable directions of any staff member.
- Abusive, disruptive or offensive behaviour and language are not permitted. Offenders will be removed from AFAC and potentially banned.

### **Children**

- Children under the age of eleven (11) years entering the aquatic facility must be supervised by a parent or person over the age of seventeen (17) at all times. The recommended supervision ratio is one (1) adult to eight (8) children.
- Children under the age of six (6) years must be accompanied in the water and within arm's reach by an adult or person over the age of seventeen (17) at all times. The recommended supervision ratio is one (1) adult to three (3) children.

### **Alcohol and Smoking**

- AFAC is a smoke and vape free venue. In line with the City's Smoke Free Outdoor Areas and Smoke Free Workplace Policies smoking and vaping is not permitted, within, ten (10) metres of doorways, air intake vents of windows and/or undercover areas of City facilities.
- No alcohol is to be brought into AFAC.
- Any patrons suspected to be under the influence of alcohol or drugs will not be permitted into AFAC.
- Glass bottles or other articles containing glass and sharp objects are not to be brought into AFAC.

## Video and Recording

- Management welcomes the use of cameras and video cameras however the privacy of others must be respected. The use of camera and video cameras at AFAC is conditional upon the following:
  - You must have all relevant individuals consent to take and use images
  - Cameras, video cameras and mobile phones are prohibited from being used in the change rooms
- We reserve the right to authorise AFAC staff or other representatives, agents or contractors to take photographs and videos of patrons from time to time, including you or any minors in your care or under your supervision, for marketing or promotional purposes only without prior notice to you, payment to you or express consent from you. By entering into and using the facilities at AFAC you are deemed to consent to such photos or video footage being taken, unless you inform our staff members otherwise.
- For your safety, the safety of any children, staff and other AFAC patrons, the public areas of AFAC are monitored by Closed Circuit Television (CCTV) cameras and other recording devices. By entering and using the facilities at AFAC, you are deemed to consent to being recorded by our CCTV cameras for security and safety purposes.

## General

- Anyone attending the aquatic area and not swimming will be required to pay a spectator fee.
- All swimming & wellness suite entries to the aquatic area are required to have a towel on entry. Children under the age of eleven (11) years exempt.
- No pets or animals permitted in AFAC, with the exception of assistance animals as defined in the *Disability Discrimination Act 1992* (Cth) section 9(2).
- Skateboards, skates, rollerblades, scooters, bicycles, and similar equipment are not permitted.
- Only AFAC staff or authorised groups are permitted to conduct programs & services within or around AFAC.
- The City accepts no responsibility for lost or stolen belongings. Lockers are available throughout AFAC.
- Entry to AFAC is only permitted to patrons who agree to have any bag and/or articles of clothing searched on entry.
- Anything deemed a weapon or could be used as a weapon is prohibited from the centre.
- School-Aged children without a guardian in attendance will not be provided access to the facility during school hours.
- Conditions of entry are subject to change without notice. Management reserves the right to refuse entry. Refusal to comply with these conditions of entry may result in the removal of the offender from AFAC.
- You hereby INDEMNIFY the City including its agents and employees for all and any liability for injury, loss or damage sustained to the person or property whilst at and/or using the facilities at AFAC, except to the extent that any injury, loss or damage was caused by the negligence of the City, its agents or employees.

### **AQUATIC AREA Entry**

- We recommend that only recognised swimwear, made from lycra and nylon is to be worn in the water, steam room and sauna areas. T-shirts and street clothing are not permitted swimwear.
- All swimming & wellness suite entries to the aquatic area are required to have a towel on entry. Children under the age of eleven (11) years exempt.
- Children who are not toilet trained must wear recognised waterproof nappies in the water at all times.
- Persons with stomach illnesses, digestive disorders, open cuts, sores, skin, eye, or respiratory infections are prohibited from using the aquatic facilities.
- External and/or private swimming lessons, squad coaching and personal training is not permitted within AFAC. All programs are to be delivered by AFAC or approved groups.
- Keep left in lanes at all times.
- No pulling or sitting on lane ropes.
- Playing dead in pools is not permitted.
- Climbing or sitting on top of splash pad apparatus is prohibited.
- For safety reasons, all equipment that inhibits effective swimming including Mermaid Tails are not permitted for use in the aquatic area.
- Running, rough play, profanity and anti-social behaviour is prohibited. Spitting and spouting of water from the mouth is not permitted.
- No small or hard balls to be used in the indoor pool area. Balls can only be used in the outdoor pool in designated areas.
- Soaps, detergents and shampoos are strictly for use within restrooms.
- At the first sign of thunder or lightning, the 50m pool, Splash Pad and outdoor areas will be vacated and will remain closed until re-opened by AFAC staff.
- If attending an Aqua Fitness class, please obtain a wristband from Reception prior to getting in the pool.
- No late entries to Aqua Fitness classes are permitted.

### **PROGRAM POOL Entry**

- Children under sixteen (16) years of age are only permitted to access the Program Pool under the following conditions:
  - In an AFAC approved program i.e. swimming lessons or specialised programs
  - Undertaking specific injury rehabilitation exercises that require warm water. A letter from a doctor or allied health professional outlining the reasons for aquatic therapy is required to be provided to staff prior to attending AFAC to undertake the rehabilitation exercises.
  - Those with a disability that require use of warm water. A letter from a doctor or allied health professional outlining the reasons for aquatic therapy is required to be provided to staff prior to attending AFAC to undertake the rehabilitation exercises. Siblings who are attending with a child who has a medical certificate as mentioned above are also able to enter the pool.
- All patrons are requested to shower prior to utilizing the facilities.
- There is a Changing Places Change room within the Program Pool. Priority is given to patrons requiring its use. A hoist is available in the change room.
- The Program Pool is a heated water environment, if you are concerned it may adversely affect your health it is your responsibility to seek medical advice.
- The Program Pool may be closed off to general public for the provision of programming. Please check availability of the pool on the website.
- Outside of designated programs, lap swimming is not permitted in the Program Pool.

### **SPA AND WELLNESS AREA Entry**

- Patrons under sixteen (16) years of age are not permitted to use the facilities.
- All patrons are requested to shower prior to utilizing the facilities.
- The Spa Pool is a heated water environment, if you are concerned it may adversely affect your health it is your responsibility to seek medical advice.
- Do not pour water on the sauna elements or rocks.
- The use of oils, including fragrance oils such as eucalyptus, moisturisers or hygiene products are not permitted.
- Patrons must keep their head above water whilst in the spa.
- It is recommended that the use of these facilities is limited to fifteen (15) minutes with a five (5) minute rest period before re-entering.
- Patrons' who have had recent surgery, are pregnant, have a heart condition or who have any other serious condition are advised not to use these facilities.
- Patrons are required to sit on a towel in the sauna.
- Patrons are to wear a wristband at all times in this area.

### **HEALTH CLUB Entry**

- Use equipment for its intended purpose. Ask staff for help if required.
- Please do not bring your own equipment into the health club. Items like boxing gloves and yoga mats are fine. If you are unsure, please ask staff.
- No food, hot drinks, open drink containers, or bags are permitted on the training floor or studios.
- Only drinks in plastic or aluminium bottles containing water or sports drinks are permitted onto the training floor and studios. No glass bottles are to be used.
- Replace weights and equipment after use.
- A full size towel (bath towel size equivalent) must be used on all equipment and while in the studios and the training floor.
- Please wipe down equipment after use.
- Ensure clothing is fit for purpose at all times, clean and tidy, no work wear, or clothing with offensive prints or logos.
- Enclosed shoes must be worn at all times, No work boots permitted.
- Omnia training sessions are restricted to participants over the age of sixteen (16) only.
- Omnia training sessions have set minimum attendance numbers that needs to be met in order for the class to go ahead.
- No late entries to Omnia sessions will be permitted.

### **GROUP FITNESS Entry**

- All group exercise classes need to be pre-booked via the website, reception or kiosk prior to attendance.
- A current membership tag/band or valid ticket must be scanned on arrival to class to 'check in'.
- Please arrive early as classes start at the designated time and late entry is not permitted.
- Timetables and instructors may change without notice.
- Please follow all instructions given by our instructors.
- No food, hot drinks, open drink containers, are to be brought into the studios.
- Bags must be placed in lockers located within the centre or shelving unit located in main studio.

- Please wipe down equipment after use.
- Ensure clothing is fit for purpose at all times.
- A full size towel (bath towel size equivalent) and/or Yoga mat must be used on all equipment and while in the studios and the training floor.
- Enclosed shoes must be worn at all times, unless participating in a mind and body or aqua class.
- BODYPUMP classes are restricted to participants over the age of sixteen (16) only.
- Clubbercise classes are restricted to participants over the age of eighteen (18) only.
- All other Group Fitness and Aqua classes, are restricted to members over the age of twelve (12) at all times and must be supervised until the age of sixteen (16) by a parent or guardian over the age of eighteen (18).
- Casual visitors must abide by the same age and entry requirements as stated above.

## **OUTDOOR COURTS**

- Open during aquatic opening hours. Courts may close in bad weather or for maintenance.
- No bookings. First come, first served.
- When others are waiting, please rotate every 30 minutes.
- Borrow paddles, balls and other items from equipment trolley, and return it after use.
- Treat equipment with care. Help us keep it free for all forever.
- Report damaged or missing items to staff.
- Children under the age of eleven (11) years must be always supervised by a parent or person over the age of seventeen (17) at all times.
- Use at your own risk. Surfaces may be slippery when wet.
- Stop play if the surface is wet or during lightning.
- For your safety, we recommend wearing enclosed shoes while using the courts. Slides and thongs are not recommended
- No hanging or sitting on hoops or nets. Do not sit or stand on tables.
- No bikes, scooters, skateboards or similar equipment on the courts.
- No glass or alcohol. No smoking or vaping in the court area.
- Keep the area clean for other users. Use the nearby bins provided.
- Casual recreational use only. No private coaching, clinics, or competitions without AFAC management approval.
- Be courteous. No abusive language or antisocial behaviour.
- Keep any personal speakers at a low level. If asked by staff, turn them off.
- Look after your belongings. AFAC is not responsible for loss or damage.
- This area is monitored by CCTV.
- Follow all directions from AFAC staff. Failure to comply may result in removal from the facility.