# SWIM SCHOOL MEMBERSHIP APPLICATION

SWIMMER 1 DETAILS		SWIMMER 2 DETAILS
FIRST NAME		FIRST NAME
LAST NAME		LAST NAME
DATE OF BIRTH		DATE OF BIRTH
GENDER		GENDER
SWIMMING LEVEL		SWIMMING LEVEL
MEDICAL CONDITIONS		MEDICAL CONDITIONS
SWIMMER 3 DETAILS		SWIMMER 4 DETAILS
FIRST NAME		FIRST NAME
LAST NAME		LAST NAME
DATE OF BIRTH		DATE OF BIRTH
GENDER		GENDER
SWIMMING LEVEL		SWIMMING LEVEL
MEDICAL CONDITIONS		MEDICAL CONDITIONS
EMERGENCY CONTACT 1		EMERGENCY CONTACT 2
NAME		NAME .
PHONE		PHONE
EMAIL ADDRESS		EMAIL ADDRESS
RELATIONSHIP TO STUDENT		RELATIONSHIP TO STUDENT
ADDRESS	6	ADDRESS
COMMENTS		PARENT & BABY AQUA PLAYGROUP   \$8 per session  SWIM SCHOOL MEMBERSHIP   \$30 f/n  ADULT LEARN TO SWIM   \$34 f/n  PRIVATE LESSON   \$46 per session  SPECIAL NEEDS PRIVATE LESSON   \$25 per session
I declare that I have read and agree to adhere to the Terms and Conditions as detailed on the back of this application.		ACCEPTED BY (staff) DATE
DATE		ACTIONED BY (staff) DATE







Champion Drive, Seville Grove info@armadale.wa.gov.au active.armadale.wa.gov.au

## Armadale Fitness and Aquatic Centre - Swim School Terms and Conditions

#### MEMBERSHIP

- Members must strictly adhere to the outlined terms and conditions.
- The City reserves the right to terminate or suspend any membership holder as a result of not complying with any of these terms and conditions.
- Membership contracts cannot be transferred to another person.
- Membership contracts cannot be shared with another person.

#### DUTY OF CARE

- Parents are to remain in the pool hall while swimming lessons are in progress.
- Children under the age of eleven (11) years will not be admitted into the pool hall without a person over the age of seventeen (17) years.
- Children under the age of six (6) years are not permitted to sit unattended on pool deck whilst parent/guardian is in the water with a child during infant classes

#### MEMBERSHIP ENTITLEMENTS

- . Membership holders are entitled to free entry into the pool at any given time throughout the year to allow for practicing of skills.
- · Membership grants entry of one extra adult for each child/adult enrolled in continuous Active Armadale Swimming Lessons
- No adult will be permitted free entry into the pool, unless accompanied with the child/adult who has an active Swim School Membership.

#### **EXTERNAL PROGRAMS/USER GROUPS**

- A Swim School membership does not grant free entry for other externally run programs operated within the Armadale Fitness and Aquatic Centre. Standard fees apply.
- The Swim School membership will only cover one 30 minute lesson and seven days access for recreational swimming during the week.
- External programs such as Vac Swim, In-Term Swimming and the Amateur Swimming Club have separate fees applicable with the Armadale Fitness and Aquatic Centre.

#### MEMBERSHIP FEES & PAYMENTS

- A pro-rata fee is payable upon joining to reflect the continuous direct debit cycle.
- Membership payments can be accepted in the form of credit card, debit card or a nominated bank account. American Express, travel money cards and overseas accounts are not accepted.
- Membership payments are processed on a fortnightly basis on a Monday
- In the event of a public holiday, membership payments will be processed on the next available business day.

#### SUSPENSION OF MEMBERSHIP

- A request for suspension must be submitted by completing an online suspension request form.
- A notice period of seven [7] days prior to the next scheduled membership payment is required in order to take immediate effect. Failure to do so will result in the fortnight payment being forfeited.
- Whilst memberships are on suspension there is no access into the pools for recreational swimming
- Minimum suspension period is **one (1)** week and the maximum suspension period is a total of **four (4)** weeks.
- A hold fee of \$5.00 inc GST per week per enrolment applies.
- Membership payments will be reduced to reflect the suspension period.
- An early return from a suspension is permitted and the pro rata will be added to the next scheduled membership payment

## CHRISTMAS HOLIDAY AND PUBLIC HOLIDAY BREAKS

- Members will be given the option to suspend for free over the Christmas Period, dates will vary depending on the calendar year. Membership fees will be credited on a pro-rata base. During the Christmas period members also have the option to leave their membership active to take advantage of their aquatic entry entitlements during this period.
- Notice regarding the dates for the Christmas suspension period will be sent out to members via email at least 10 weeks before commencement of Christmas holiday breaks.
- Members will be given the option to suspend for free over the week of all Western Australia public holidays. Membership fees will be credited on a pro-rata base. During the week members have the option to
  leave their membership active to take advantage of their aquatic entry entitlements during this week.
- The suspension terms above apply.

# MEDICAL CERTIFICATES

Consideration may be given for a credit on your membership if a medical certificate can be produced for missed attendance and will be at management discretion.

## DEFAULTED/MISSED PAYMENTS

- The City reserves the right to cancel a membership due to unpaid membership fees at any time
- The City may impose any transactional or incurred bank fees related to disputed transactions

## **CANCELLATION OF MEMBERSHIPS**

- A request to cancel your membership must be submitted by completing an online cancellation request form.
- A notice period of 28 days applies to all memberships
- A suspension cannot be imposed during the 28 day notice period to avoid scheduled membership payments. A maximum of two [2] membership payments may occur during this period.
- The membership contract holder or payment account holder reserve the right to cancel their membership.

## PHOTOGRAPHY/VIDEO POLICY

I will abide by the Centre's photography policy. A copy will be provided upon request.

## CARD REPLACEMENT FEE

• Lost, forgotten or damaged membership cards will incur a \$5.00 inc. GST replacement fee. Payment must be made at the time of the request.

## CHANGES TO TERMS AND CONDITIONS

- The City reserves the right to increase prices or alter the terms and conditions at any time.
- Membership contract fees are subject to incremental price increases as adopted in the City's Fees and Charges

## CODE OF CONDUCT

Members must adhere to the Centre's Code of Conduct and Terms and Conditions as varied by the City from time to time. The terms set out may change without warning at the sole discretion of the City and members will be obliged to comply with such terms as may be imposed from time to time, irrespective of whether those terms formed part of the Code of Conduct when signing the contract.

